

## 2005 PAIMI Report

**State:** Iowa

**Program Name:** Iowa P&A Services, Inc.

### PROGRAM FUNDING

| Federal Award \$<br>FY 2005 | Outside Funding Sources |       |       |         |       | Total Income |
|-----------------------------|-------------------------|-------|-------|---------|-------|--------------|
|                             | Earned Income           | IOLTA | State | Private | Other |              |
| \$406,700                   | \$0                     | \$0   | \$0   | \$0     | \$0   | \$406,700    |

### CHARACTERISTICS OF CLIENTS SERVED

| Total Clients Served | Client Age |      |       |       |       |         |
|----------------------|------------|------|-------|-------|-------|---------|
|                      | 0-4        | 5-12 | 13-18 | 19-25 | 26-64 | 65-over |
| 243                  | 0          | 4    | 9     | 27    | 194   | 9       |

| Total Clients Served | Client Gender |        |         |
|----------------------|---------------|--------|---------|
|                      | Male          | Female | Unknown |
| 243                  | 113           | 130    | 0       |

| Total Clients Served | Client Ethnicity/Race |                             |       |                        |  |                     |
|----------------------|-----------------------|-----------------------------|-------|------------------------|--|---------------------|
|                      | Hispanic              | American Indian/<br>Alaskan | Asian | Black/African American | Native Hawaiian or<br>Pacific Islander | White/<br>Caucasian |
| 243                  | 3                     | 4                           | 1     | 12                     | 0                                      | 223                 |

| Total Client Served | Client Living Arrangement |                         |   |                                  |   |             |                    |                   |
|---------------------|---------------------------|-------------------------|---|----------------------------------|---|-------------|--------------------|-------------------|
|                     | Independent Living        | Parental or Family Home | Comm. Resid. Home for Children/<br>Youth 0-18 yrs | Adult Community Residential Home | Non-medical Community-Based for Children 0-18 | Foster Care | Nursing Facilities | Intermediate Care |
| 243                 | 118                       | 16                      | 10  | 0                                | 0   | 0           | 6                  | 0                 |

| Other Health Facility | Psychiatric Wards | Public/Private Institutional Living | Legal/Jail Detention | State Prison | Homeless | Federal Facility | Unknown |
|-----------------------|-------------------|-------------------------------------|----------------------|--------------|----------|------------------|---------|
| 0                     | 4                 | 72                                  | 5                    | 5            | 2        | 2                | 0       |

**State:** Iowa  
**Program Name:** Iowa P&A Services, Inc.

### DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

| Number of Abuse Complaints Closed | Inappropriate/Excessive |                    |                    |                      |           | Involuntary |     |                           |               |
|-----------------------------------|-------------------------|--------------------|--------------------|----------------------|-----------|-------------|-----|---------------------------|---------------|
|                                   | Medication              | Physical Restraint | Chemical Restraint | Mechanical Restraint | Seclusion | Medication  | ECT | Aversive Behavior Therapy | Sterilization |
| 40                                | 3                       | 1                  | 0                  | 0                    | 0         | 0           | 1   | 0                         | 0             |

| Complaints Concerning                      |                                      |                          |                              |                |                              |          |                        |       |
|--|--------------------------------------|--------------------------|------------------------------|----------------|------------------------------|----------|------------------------|-------|
| Failure to Provide Mental Health Treatment | Failure to Provide Medical Treatment | Physical Assault         |                              | Sexual Assault | Staff Threats of Retaliation | Coercion | Financial Exploitation | Other |
|  |                                      | Serious Injuries Related | Serious Injuries Not Related |                |                              |          |                        |       |
| 3  | 13                                   | 1                        | 6                            | 1              | 5                            | 1        | 5                      | 0     |

### DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

| Number of Neglect Complaints Closed | Failure to Provide for Appropriate |                                   |                    |                          |                    |               |               |                 |
|-------------------------------------|------------------------------------|-----------------------------------|--------------------|--------------------------|--------------------|---------------|---------------|-----------------|
|                                     | Res./ Inpatient Admission          | Trans. To/From Treatment Facility | Discharge Planning | Mental Health Diagnostic | Medical Diagnostic | Personal Care | Safe Environ. | Personal Safety |
| 60                                  | 2                                  | 0                                 | 43                 | 0                        | 0                  | 3             | 8             | 4               |

| Written Treatment Plan | Rehab. Voc. Prog. | Other |
|------------------------|-------------------|-------|
| 0                      | 0                 | 0     |

**State:** Iowa  
**Program Name:** Iowa P&A Services, Inc.

### DISTRIBUTION OF RIGHTS COMPLAINTS

| Number of Rights Complaints Closed | Discrimination in: |            | Denial of:                    |              |                               |         |                            |
|------------------------------------|--------------------|------------|-------------------------------|--------------|-------------------------------|---------|----------------------------|
|                                    | Housing            | Employment | Reimbursement and Entitlement | Guardianship | Rights Protect or legal Asst. | Privacy | Recreational Opportunities |
| 201                                | 40                 | 15         | 22                            | 5            | 10                            | 0       | 5                          |

| Denial to: |                   | Failure to Provide: |                  |           | Problems with Advance Directives | Denial to Family Rights |
|------------|-------------------|---------------------|------------------|-----------|----------------------------------|-------------------------|
| Visitors   | Access to Records | Confidentiality     | Informed Consent | Education |                                  |                         |
| 0          | 1                 | 3                   | 5                | 10        | 0                                | 10                      |

| Problems with:          |             |                         |                                 | Denial to:               | Other |
|-------------------------|-------------|-------------------------|---------------------------------|--------------------------|-------|
| Consumer Finance Issues | Immigration | Criminal Justice Issues | Community Habilitation Services | Health Insurance Managed |       |
| 2                       | 0           | 4                       | 37                              | 31                       | 1     |

### DEATHS REPORTED/INVESTIGATIONS CONDUCTED

| TOTAL | Sources of Deaths Reported |                                    |       | Investigations Conducted |           |
|-------|----------------------------|------------------------------------|-------|--------------------------|-----------|
|       | The State                  | The Center for Medicaid & Medicare | Other | Seclusion                | Restraint |
| 6     | 3                          | 3                                  | 0     | 0                        | 0         |

**State:** Iowa  
**Program Name:** Iowa P&A Services, Inc.

### INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

| Types of Interventions        |                       |                             |                      |                 |                            |                |       |
|-------------------------------|-----------------------|-----------------------------|----------------------|-----------------|----------------------------|----------------|-------|
| Total Intervention Strategies | Short Term Assistance | Abuse Neglect Investigation | Technical Assistance | Admin. Remedies | Negotiation/ Investigation | Legal Remedies | Other |
| 446                           | 268                   | 145                         | 28                   | 0               | 0                          | 5              | 0     |

### NON-CASE DIRECTED SERVICES

| Number of Services and Clients Impacted |         |                         |   |                                   |         |
|---|---------|-------------------------|---|-----------------------------------|---------|
| Non-Litigation Advocacy                 |         | Class Action Litigation |   | Legislative & Regulatory Advocacy |         |
| 4                                       | 585,265 | 0                       | 0 | 4                                 | 585,265 |

**State:** Iowa  
**Program Name:** Iowa P&A Services, Inc.

**DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION**

| Total | Primary Identification of Advisory Council Members |  |                                       |                                |           |                                   |       |           |
|-------|--|--|---------------------------------------|--------------------------------|-----------|-----------------------------------|-------|-----------|
|       | Recipients/<br>Former<br>Recipients                | Families of<br>Recipients/<br>Former<br>Recipients | Mental Health<br>Service<br>Providers | Mental Health<br>Professionals | Attorneys | Knowledge-<br>able<br>Individuals | Other | Vacancies |
| 10    | 4  | 1  | 0                                     | 0                              | 1         | 0                                 | 0     | 4         |

**PAIMI STAFF ETHNICITY AND GENDER**

| Total Number<br>of PAIMI<br>Staff | Ethnicity and Race |                                  |       |                                 |                                    |       |                              |
|-----------------------------------|--------------------|----------------------------------|-------|---------------------------------|------------------------------------|-------|------------------------------|
|                                   | Hispanic           | American<br>Indian or<br>Alaskan | Asian | Black or<br>African<br>American | Hawaiian or<br>Pacific<br>Islander | White | Information<br>Not Available |
| 22                                | 0                  | 0                                | 1     | 0                               | 0                                  | 20    | 1                            |

| Total Number<br>of PAIMI<br>Staff | Gender |        |                              |
|-----------------------------------|--------|--------|------------------------------|
|                                   | Male   | Female | Information<br>Not Available |
| 22                                | 4      | 17     | 1                            |

**State:** Iowa  
**Program Name:** Iowa P&A Services, Inc.

**DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY/RACE AND GENDER**

| Total Number | Ethnicity                   |       |                        |          |                               |       |               |
|--------------|-----------------------------|-------|------------------------|----------|-------------------------------|-------|---------------|
|              | Native American/<br>Alaskan | Asian | Black/African American | Hispanic | Hawaiian/<br>Pacific Islander | White | Not Available |
| 10           | 0                           | 0     | 1                      | 0        | 0                             | 5     | 4             |

| Total Number | Gender |        |                          |
|--------------|--------|--------|--------------------------|
|              | Male   | Female | Information Not Provided |
| 10           | 3      | 3      | 4                        |

**DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION**

| Total Number of Governing Board Members | Primary Identification |                   |                                |                                    |          |                            |              |              |   |
|---|------------------------|-------------------|--------------------------------|------------------------------------|----------|----------------------------|--------------|--------------|---|
|   | R/FR MHS GB            | Family Members GB | Mental Health Professionals GB | Mental Health Service Providers GB | Attorney | Individual\ Mental Illness | Guardians GB | Advocates GB | Others Who Represent or are Knowledgeable |
| 10                                      | 3                      | 1                 | 0                              | 0                                  | 1        | 0                          | 2            | 1            | 2   |

**State:** Iowa  
**Program Name:** Iowa P&A Services, Inc.

**DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES**

| PAIMI Program Advocacy Activities |                              |                                |                       |
|-----------------------------------|------------------------------|--------------------------------|-----------------------|
| Information & Referral            | State Mental Health Planning | Education/ Training Activities | Total Persons Trained |
| 180                               | 2                            | 18                             | 496                   |

| Information Dissemination Activities |               |             |                      |                           |                         |                 |             | Total # of Indiv. Provided w/ Info |
|--------------------------------------|---------------|-------------|----------------------|---------------------------|-------------------------|-----------------|-------------|------------------------------------|
| Radio/TV Appearances                 | News Articles | PSAs/Videos | Reports Disseminated | Publications Disseminated | Information About P & A | Hits on Website | Other Media |                                    |
| 500,000                              | 3,800,000     | 0           | 100                  | 19,644                    | 3,477                   | 0               | 0           | 4,323,917                          |